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FRANKLIN COUNTY BEHAVIORAL HEALTH RESOURCE GUIDE



The H.O.P.E.
Pathway to Wellness

Connecting Franklin County residents to behavioral health services, recovery resources, crisis support, healthcare, and community assistance.



SPONSORED BY

ADAMH
ALCOHOL, DRUG AND MENTAL HEALTH
BOARD OF FRANKLIN COUNTY

The Alcohol, Drug and Mental Health Board of Franklin County (ADAMH) leads the planning, funding, and evaluation of community-based recovery-oriented mental health and addiction prevention, treatment, and support services for residents of Franklin County.

Website: adamhfranklin.org



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QUICK ACCESS CRISIS & SUPPORT RESOURCES

988 Suicide & Crisis Lifeline

Call or Text: **988** 24/7 confidential support for individuals experiencing emotional distress, mental health crises, substance use concerns, or suicidal thoughts.

Website: <https://988lifeline.org>

Franklin County Crisis Line

Phone: **(614) 276-CARE (2273)** 24/7 crisis support and mental health assistance for Franklin County residents.

Website: <https://adamhfranklin.org>

Nationwide Children's Crisis Line

Phone: **(614) 722-1800** 24/7 crisis support for children, adolescents, and families.

Website: <https://www.nationwidechildrens.org>

SAMHSA National Helpline

Phone: **1-800-662-HELP (4357)** 24/7 confidential treatment referral and information service for mental health and substance use disorders.

Website: <https://www.samhsa.gov/find-help/national-helpline>

Veterans Crisis Line

Call: **988 then Press 1** Text: **838255** Confidential crisis support for Veterans and their families.

Website: <https://www.veteranscrisisline.net>

Ohio CareLine

Phone: **1-800-720-9616** Behavioral health support and emotional assistance for Ohio residents.

Website: <https://mha.ohio.gov>

Emergency -Need assistance NOW - call 911 Immediately

If you or someone else is in immediate danger or experiencing a medical emergency, call **911** immediately or go to the nearest emergency room.

ADAMH Board of Franklin County

Supports and coordinates behavioral health services throughout Franklin County, connecting individuals and families to mental health, substance use treatment, crisis intervention, prevention, recovery, and support services.

Services Available Through ADAMH Network of Providers:

- Mental Health Services
- Substance Use Treatment
- Crisis Intervention
- Prevention & Recovery Support
- Family Support Services

Payment Options:

Varies by Provider

Sliding Fee Scale Options Available

Contact:

Phone: (614) 224-1057

Address: 447 E. Broad St., Columbus, OH 43215

Provider Directory: <https://adamhfranklin.org/providers>

Website: <https://adamhfranklin.org>

Alcoholics Anonymous (AA)

A peer-led recovery fellowship that helps individuals achieve and maintain sobriety through mutual support and the Twelve-Step program.

Services:

- Recovery Meetings
- Peer Support
- Twelve-Step Program
- Sponsorship & Mentoring
- Community Support Groups

Contact:

Phone: (614) 253-8501

Website: <https://aacentralohio.org/>

Alvis, Inc.

Provides reentry, behavioral health, employment, and family support services for individuals experiencing justice involvement, disabilities, and other barriers to stability and self-sufficiency.

Services:

Reentry Services

Behavioral Health Services

IDD Services

Employment & Workforce Development

Family & Youth Programs

Contact:

Phone: (614) 252-8402

Address: 2100 Stella Court, Columbus, OH 43215 Email: alvis@alvis180.org

Website: <https://www.alvis180.org/>

Basecamp Recovery Center

Provides substance use treatment and recovery services for adults, including counseling, medication-assisted treatment, detoxification support, and outpatient care.

Services:

- Same-Day Assessments
- Medication-Assisted Treatment (MAT)
- Individual Counseling
- Outpatient Detoxification
- PHP, IOP & Outpatient Treatment
- Recovery Support & Aftercare

Payment Options:

- Medicaid Accepted
- Medicare Accepted
- Private Insurance Accepted
- Self-Pay
- Sliding Fee Scale Available

Contact:

West Columbus

815 W. Broad St., Columbus, OH 43222 Phone: (614) 717-0822

East Columbus

2323 Lake Club Dr., Columbus, OH 43232 Phone: (614) 604-8573

Website: <https://basecampmed.com/> com

The Buckeye Ranch

Provides behavioral health, child welfare, residential treatment, foster care, and family support services for children, youth, and families throughout Ohio.

Services:

- School-Based Mental Health Services
- Community Mental Health Services
- Child Welfare Programs
- Residential Treatment
- Integrated Healthcare & Behavioral Health Services
- Foster Care & Foster Parent Support

Same-Day Access: Michael and Paige Crane Center for Children and Families 4653 E. Main St., Whitehall, OH

Walk-In Hours:

Mon, Tue, Thu: 9:00 AM – 3:00 PM

Wed: 9:00 AM – 6:00 PM

Contact:

Phone: (614) 875-2371

Same-Day Access: (614) 384-7798

Fax: (614) 384-7703

Hours: Monday–Friday | 8:30 AM – 4:30 PM

Website: buckeyeranch.org

Central Ohio Behavioral Healthcare (COBH)

Provides inpatient psychiatric care and recovery-based mental health services for adults experiencing severe mental illness. Services include acute psychiatric treatment and forensic mental health services for individuals throughout Ohio.

Services:

- Inpatient Psychiatric Care
- Acute Mental Health Services
- Forensic Mental Health Services
- Recovery-Based Treatment
- Adult Behavioral Health Services

Insurance Accepted: Medicare & Medicaid Certified

Payment Options

Contact Provider for Payment Information

Contact Information

Phone: (614) 752-0333 Toll Free: 1-877-301-8824 Address: 2200 West Broad Street, Columbus, Ohio 43223

Website: <https://dbh.ohio.gov/about-us/regional-psychiatric-hospitals/healthcare-facilities/cobh/cobh>

CHANCE Behavioral Health

Provides psychiatric telehealth services for adults throughout Ohio using secure, HIPAA-compliant virtual care designed to improve access to mental health support and medication management services.

Services:

- Comprehensive Psychiatric Evaluations
- Individual Psychotherapy
- Medication Management
- Telehealth Psychiatric Services
- Adult Behavioral Health Services

Various Insurance Plans Accepted

Payment Options

Contact Provider for Payment or Financial Assistance Information

Contact Information

1985 W Henderson Road #2364 Columbus, OH 43220

Phone: (614) 673-2328

Website: <https://www.chancebhs.com/>

Charlie Health

Charlie Health provides virtual mental health and substance use treatment programs for adolescents, young adults, and families. Services are delivered online and include individualized, evidence-based care.

Services:

Mental Health Treatment

Substance Use Treatment

Medication-Assisted Treatment (MAT)

Psychiatry & Medication Management

Trauma Treatment Family Programming

Payment Options:

• Medicaid Accepted • 600+ Insurance Plans Accepted

Website: <https://www.charliehealth.com/>

Alumni Support Services

Specialized Programs for LGBTQIA+, BIPOC

Maternal

Military and Neurodivergent Communities

Chrysalis Health Ohio

Provides mental health, substance use, psychiatric, and case management services throughout Ohio, including support for individuals with developmental disabilities. Services include community-based support, vocational assistance, residential support services, and telehealth behavioral health care.

Services:

- Mental Health Services
- Substance Use Services
- Psychiatric Services
- Case Management
- Developmental Disability Support
- Vocational Rehabilitation Services
- Residential Support Services
- Telehealth Services

Service Areas

- Belmont County
- Carroll County
- Columbiana County
- Delaware County
- Franklin County
- Telehealth Services Available Throughout Ohio
- Harrison County
- Jefferson County
- Licking County
- Madison County
- Union County

Insurance

Contact Provider for Insurance Information

Payment Options

Contact Provider for Financial Assistance Information

Contact Information

5502 Nike Drive Hilliard, Ohio 43026

Phone: 1-800-691-6113

Website: <https://www.chrysalishealthohio.com/>

Columbus Behavioral Health

Provides counseling and psychiatric medication services through a network of independent behavioral health providers serving individuals and families in Central Ohio.

Services:

- Counseling Services
- Psychiatric Medication Management
- Mental Health Assessments
- Behavioral Health Treatment

Insurance Accepted

Multiple Insurance Plans Accepted

Payment Options

Contact Provider for Payment Information

Contact Information

Phone: (614) 360-2600 6265 Riverside Drive Suite 1S, Dublin, OH 43017 115 Commerce Park Drive, Westerville, OH 43082

Website: <https://columbusbehavioralhealth.com/>

Columbus Springs (In Partnership with OhioHealth)

A behavioral health and addiction treatment provider offering inpatient and outpatient services for individuals experiencing mental health conditions, substance use disorders, and co-occurring challenges. The organization provides stabilization, recovery-focused care, and treatment services designed to support long-term wellness and recovery.

Services:

Mental Health Programs:

- Emergency mental health services
- Inpatient mental health treatment
- Outpatient mental health treatment

Substance Use Programs:

- Medical detoxification services
- Inpatient substance use treatment
- Outpatient substance use treatment

Contact Information:

Columbus Springs Dublin:

7625 Hospital Drive Dublin, OH 43016 Phone: (614) 717-1800

Columbus Springs East:

2085 Citygate Drive Columbus, OH 43219 Phone: (614) 300-9100

Website: <https://www.columbusprings.com/>

Commitment to Hope Mental Health Counseling Center

Provides compassionate online therapy services throughout Ohio. Licensed therapists serve adults and teens through secure telehealth sessions, offering support for anxiety, depression, trauma, and other behavioral health concerns.

Services:

- Individual counseling
- Anxiety therapy
- Depression therapy
- Trauma therapy
- Telehealth services
- Behavioral health counseling

Medicaid and Medicare accepted

Website: <https://www.yourcommitmenttohope.com/>

Directions for Youth & Families (DFYF)

Provides mental, emotional, and behavioral health services for youth and families throughout Central Ohio. The organization utilizes a resiliency-oriented and trauma-informed approach focused on counseling, education, family support, and community-based behavioral health services.

Services:

- Youth Behavioral Health Services
- Family Counseling
- Mental Health Services
- Trauma-Informed Care
- Family Support Services
- Community Education Programs
- Emotional & Behavioral Support Services

Insurance: Contact Provider for Insurance Information

Payment Options: Contact Provider for Financial Assistance Information

Contact Information

Main Office 1515 Indianola Avenue Columbus, Ohio 43201

Phone: (614) 294-2661

Fax: (614) 294-3247

Email: intake@dfyf.org

Website: <https://dfyf.org/>

Equitas Health

Provides comprehensive healthcare and behavioral health services throughout Ohio. Equitas Health also operates Safe Point services in Columbus focused on harm reduction and community support.

Services:

- Mental Health Counseling
- Psychiatry Services
- Recovery & Addiction Services
- Support Groups
- Survivor Support Services
- Harm Reduction Services
- HIV/STI Services
- Community Health Programs

Insurance Accepted

- Medicaid
- Medicare
- Most Major Private Insurance Plans

Payment Options

- Sliding Fee Discount Available

Contact Information

Administrative

Main Contact Address: 1105 Schrock Rd., Suite 400, Columbus, OH 43229

Phone: (833) 378-4827

Email: info@equitashealth.com

Safe Point Columbus

Address: 1267 W. Broad St., Columbus, OH 43222

Phone: (614) 460-1406

Website: <https://equitashealth.com/>

Franklin County Crisis Care Center

The Franklin County Crisis Care Center, funded by the ADAMH Board of Franklin County and operated by Recovery Innovations, provides compassionate 24/7 crisis care for adults experiencing a mental health or substance use emergency.

Services:

- Mental Health Crisis Support
- Addiction-Related Crisis Services
- Crisis Stabilization
- 24/7 Walk-In Crisis Care
- Recovery Support Services

Insurance & Payment Information

Insurance Accepted, But Not Required

Contact Provider for Accepted Insurance Plans

Contact Provider for Payment Options and Financial Assistance Programs

Contact Information

465 Harmon Ave Columbus, OH 43223

Center Phone: (614) 222-3737

Center Fax: (614) 358-4201

Website: <https://adamhfranklin.org/crisis-center/>

Franklin County Public Health (FCPH)

Provides a wide range of public health, behavioral health, recovery, prevention, and family support services for residents throughout Franklin County.

Services:

- Behavioral Health Services
- Addiction & Recovery Support
- Peer Recovery Support
- Free Naloxone Distribution
- Harm Reduction Resources
- Children with Medical Handicaps Program (CMH)
- Service Coordination & Family Support

Insurance Accepted

Contact Provider for Insurance Information and Payment Options

Contact Information

Main Office Address: 280 East Broad Street, Columbus, Ohio 43215

Phone: (614) 525-3160

Behavioral Health & Addiction Services

Phone: (614) 561-8893

Children with Medical Handicaps Program (CMH)

Phone: (614) 525-5960 | Website: <https://myfcph.org/children-with-medical-handicaps-cmh>

Website: <https://myfcph.org>

Heart of Ohio Family Health

Heart of Ohio Family Health is a nonprofit Federally Qualified Health Center (FQHC) providing integrated healthcare and behavioral health services to individuals and families throughout Central Ohio.

Services:

- Behavioral Health Services
- Substance Use Disorder Services
- Primary Care
- Pediatrics
- OBGYN Services
- Pharmacy Services
- Nutrition Services

Insurance: Contact Provider for Insurance Information

Payment Options: Contact Provider for Payment Options or Financial Assistance Information

Locations

Capital Park

2365 Innis Road
Columbus, OH 43224
(614) 235-5555

Canal Winchester

3601 Gender Road
Canal Winchester, OH 43110
(614) 235-5555

Mount Carmel East Campus

5969 E. Broad Street, Suite 300
Columbus, OH 43213
(614) 235-5555

Whitehall-Yearling High School

The James B. Feibel Center
675 S. Yearling Road
Whitehall, OH 43213
(614) 701-9080

East Main Health Center

5000 E. Main Street
Columbus, OH 43213
(614) 235-5555

Mount Carmel St. Ann's

495 Cooper Road, Suite 420
Westerville, OH 43081
(380) 898-4055

Website: <https://www.heartofohiofamilyhealth.org/>

Integrated Services for Behavioral Health (ISBH)

Provides behavioral health services for adults and youth throughout Ohio. Services focus on improving access to mental health support, recovery resources, and community-based behavioral healthcare.

Services:

- Adult Behavioral Health Services
- Youth Behavioral Health Services
- Walk-In Behavioral Health Services
- Mental Health Support
- Community-Based Behavioral Healthcare

Insurance & Payment Options

Insurance Accepted

Contact Provider for Insurance Information, Payment Options, and Financial Assistance Information

Contact Information

Franklin County Office

1206 West Broad Street Columbus, Ohio 43222

Phone: (614) 869-0054

Fax: (614) 525-0826

Monday–Friday-8:00 a.m. – 4:00 p.m.

Main Office Phone: 1-800-321-8293

Email: info@isbh.org

Website: <https://isbh.org/>

Jewish Family Services (JFS)

Provides financial counseling, mental health counseling, and supportive services to help individuals and families achieve economic self-sufficiency and overall well-being. Free one-on-one financial counseling is available through the Financial Empowerment Center, and confidential counseling is provided by licensed therapists. Services are available to both the Jewish and non-Jewish communities.

Services:

- Financial Counseling
- Mental Health Counseling
- Financial Empowerment Center
- Rent Assistance (Funding Dependent)
- Community Support Services

Insurance & Payment Options

- Private Insurance Accepted
- Medicare Accepted
- Medicaid Accepted
- Self-Pay Accepted
- Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information

1070 College Avenue

Columbus, OH 43209

(614) 231-1890

Website: jfscolumbus.org

Maryhaven

Provides comprehensive recovery addiction, behavioral health, and mental health treatment services for adolescents and adults throughout Central Ohio. Offers compassionate, evidence-based care designed to support individuals at every stage of recovery.

Services:

- 24/7 Detox Services
- Residential Treatment Programs
- Outpatient Treatment Services
- Medication-Assisted Treatment (MAT)
- Mental Health Treatment
- Addiction Recovery Services
- Individual Counseling
- Group Counseling
- Family Counseling
- Cognitive Behavioral Therapy (CBT)
- Specialized Services for Pregnant Women
- Support Services for Individuals Experiencing Homelessness
- Adolescent and Adult Treatment Programs

Insurance & Payment Options

- Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information

Phone: (614) 445-8131

Website: <https://maryhaven.com>

Mental Health America of Ohio

Provides advocacy, pregnancy and postpartum mental health services, peer support groups, community education, professional training, and behavioral health resources for individuals and families throughout Ohio.

Services:

- Mental Health Advocacy
- Pregnancy and Postpartum Mental Health Services
- Peer Support Groups
- Community Education Programs
- Workplace Mental Health Programs
- Professional Training
- Online Mental Health Resource Directory
- Ombudsman Services

Insurance & Payment Options

- Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information

2323 West Fifth Avenue, Columbus, OH 43204

Mental Health America: (614) 221-1441

Ombudsman Program: (800) 536-5891

Website: mhaohio.org

Mid-Ohio Behavioral Health

Provides behavioral health treatment, psychiatric services, therapy, medication management, and innovative treatment options for individuals experiencing mood disorders and other mental health conditions.

Services Offered

- Individual Therapy
- Family Therapy
- Group Therapy
- Medication Management
- Case Management
- Telehealth Services
- SPRAVATO® Treatment
- Transcranial Magnetic Stimulation (TMS) Therapy

Insurance & Payment Options

- Major Insurance Plans Accepted
- Sliding Fee Scale Available
- No One Is Denied Services Due to Inability to Pay
- Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information

Phone: 1-877-910-4509

Email: info@midohiobh.com

Website: <https://midohneurocare.com/>

Nationwide Children's Hospital Behavioral Health Services

Provides comprehensive mental health, psychiatric, developmental, and behavioral health services for children, adolescents, and families throughout Central Ohio.

Services:

Child & Adolescent Psychiatry
Developmental & Behavioral Pediatrics
Autism Services

Crisis Services
Mental Health Assessments
Family Support Services

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information

700 Children's Drive

Columbus, OH 43205

Main Phone: (614) 722-2000

Website: <https://www.nationwidechildrens.org/>

Appointments: (614) 355-8080

Franklin County Crisis Line: (614) 722-1800

Netcare Access

Provides 24/7/365 mental health and substance use crisis intervention, assessment, stabilization, and crisis support services for Franklin County adults ages 18 and older experiencing a mental health or substance use crisis.

Services:

24/7 Crisis Care
Mental Health Crisis Intervention
Substance Use Crisis Assessment

Crisis Stabilization
Crisis Respite

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

199 South Central Avenue

Columbus, OH 43223

Main Phone: (614) 274-9500 24/7 Crisis Line: (614) 276-CARE (2273)

Website: netcareaccess.org

New Hope Recovery and Behavioral Health Services

Provides compassionate, evidence-based behavioral health, addiction recovery, residential treatment, and recovery support services for individuals experiencing substance use and mental health challenges.

Services:

- Behavioral Health Services
- Addiction Recovery Services
- Residential Care
- Youth Services
- Mental Health Support
- Recovery Support Services

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

3280 E. Main Street

Columbus, OH 43213

Phone: (614) 549-6047

Website: <https://www.newhoperecovery.co/>

North Central Mental Health

Provides comprehensive mental health and addiction treatment services for children, adolescents, adults, older adults, and families.

Services:

- Outpatient Counseling
- Alcohol and Drug Treatment
- Residential Services
- Suicide Prevention and Crisis Hotlines
- Family Support Services

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

Teen Hotline: (614) 294-3300

Senior Hotline: (614) 294-3309

Family Focus: (614) 227-6865

Website: <https://ncmhs.org/>

Ohio Addiction Recovery Center

Provides evidence-based addiction treatment and recovery services for individuals experiencing substance use disorders and co-occurring behavioral health conditions. Services range from medical detoxification to inpatient and outpatient recovery support.

Services:

- Medical Detoxification
- Alcohol Addiction Treatment
- Substance Use Disorder Treatment
- Dual Diagnosis Treatment
- Inpatient Rehabilitation
- Outpatient Recovery Services

Insurance & Payment Options: Accepts Most Major Insurance Plans. Contact Provider for Payment and Financial Assistance Information

Contact Information:

3880 Jackpot Road

Grove City, OH 43123

Phone: (614) 957-1383

Website: <https://detox.ohioarc.com/>

Ohio Center for Adolescent Wellness (OHCAW)

Provides behavioral health, mental health, and addiction treatment services for adolescents and teens.

Services:

- Behavioral Health Services
- Mental Health Treatment
- Addiction Treatment
- Adolescent and Teen Counseling

Insurance & Payment Options:

- Medicaid Accepted
- Most Major Insurance Plans Accepted
- Contact Provider for Payment and Financial Assistance Information

Contact Information:

150 E. Wilson Bridge Road, Suite 100, Worthington, OH 43085

Phone: (888) 915-9908

Website: ohiocenters.com

Ohio Department of Behavioral Health

Provides statewide leadership and support for Ohio's mental health, addiction prevention, treatment, and recovery systems. Works to improve access to behavioral health services and recovery resources for Ohio residents of all ages.

Services:

- Mental Health Services
- Addiction Prevention
- Substance Use Treatment
- Recovery Services
- Community Support Resources

Insurance & Payment Options: Insurance and Payment Options Vary by Program and Provider, Contact Provider for Additional Information

Contact Information:

30 East Broad Street, 36th Floor, Columbus, OH 43215

Phone: (614) 466-2596

Website: <https://dbh.ohio.gov/about-us/welcome>

OhioHealth Outpatient Behavioral Health

Provides inpatient and outpatient behavioral health services, psychiatric care, and family support for individuals experiencing mental health conditions.

Services:

- Inpatient Behavioral Health Services
- Outpatient Behavioral Health Services
- Psychiatric Care
- Family Support Services
- Sexual Assault Response Support

Insurance & Payment Options: Accepts a Range of Insurance Plans, Financial Assistance Available, Contact Provider for Insurance and Payment Information

Contact Information:

3820 Olentangy River Road

Columbus, OH 43214

Phone: (614) 566-4414

Sexual Assault Helpline: (614) 267-7020 or 1-800-656-HOPE

Website: <https://www.ohiohealth.com/services/neuroscience/our-programs/behavioral-and-mental-health>

Ohio Hospital for Psychiatry

Provides acute inpatient and outpatient psychiatric care for adults and seniors experiencing mental health disorders and substance use challenges.

Services:

- Inpatient Psychiatric Treatment
- Outpatient Treatment
- Addiction Treatment
- Depression Treatment
- Bipolar Disorder Treatment
- Adult and Senior Mental Health Services

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

880 Greenlawn Avenue, Columbus, OH 43223

Phone: (888) 654-1872

Walk-In Assessments: Available 24/7

Website: <https://www.ohiohospitalforpsychiatry.com/>

The Ohio State University Wexner Medical Center (OSUWMC)

Provides comprehensive behavioral health, mental health, psychiatric, addiction recovery, and substance use treatment services for adults throughout Central Ohio, including inpatient, outpatient, and specialized treatment programs.

Services:

- Behavioral Health Services
- Mental Health Treatment
- Psychiatric Services
- Substance Use Treatment
- Drug and Alcohol Recovery Services
- Inpatient Psychiatric Care
- Outpatient Behavioral Health Services
- Traumatic Brain Injury (TBI) and Substance Use Treatment Support
- Service Coordination and Advocacy

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

Behavioral & Mental Health Services

Website: <https://wexnermedical.osu.edu/mental-behavioral>

Ohio State Harding Hospital

24-Hour Behavioral Health & Psychiatric Services

1670 Upham Drive

Columbus, OH 43210

Phone: (614) 293-9600

<https://wexnermedical.osu.edu/locations/ohio-state-harding-hospital>

OSU Talbot Hall

Comprehensive Addiction Treatment and Recovery Support

1441 Phale D. Hale Drive

Columbus, OH 43203

Phone: (614) 257-3760

<https://wexnermedical.osu.edu/locations/talbot-hall>

HCAP (Hospital Care Assurance Program) & Medication Assistance Program (MAP)

Provides financial assistance to eligible patients receiving care through The Ohio State University Wexner Medical Center. These programs help reduce the cost of hospital services, prescription medications, and other healthcare expenses for qualifying individuals.

Services:

- Hospital Bill Assistance
- Prescription Medication Assistance
- Financial Counseling
- Medicaid Application Support
- Healthcare Affordability Resources

Contact Information:

Phone: (614) 366-4170

Website: <https://wexnermedical.osu.edu/patient-and-visitor-guide/financial-assistance>

PrimaryOne Health

Provides integrated behavioral health and primary care services through a multidisciplinary team of clinicians, counselors, social workers, psychiatric nurse practitioners, psychiatrists, and trainees serving individuals and families throughout Central Ohio.

Services:

- Behavioral Health Services
- Mental Health Counseling
- Psychiatry Services
- Social Work Support
- Integrated Healthcare Services
- Insurance Enrollment Assistance
- Patient Navigation Services

Insurance & Payment Options:

- Medicaid Accepted
- Wide Range of Insurance Plans Accepted
- Sliding Fee Discount Available for Uninsured Patients
- Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

Mailing Address: P.O. Box 16370, Columbus, OH 43216

Main Phone: (614) 645-5500

Fax: (614) 645-5517

Website: <https://www.primaryonehealth.org/services/behavioral/>

Recreate Behavioral Health of Ohio

Provides addiction and mental health treatment services for adults, including medical detoxification, inpatient rehabilitation, and outpatient treatment programs.

Services:

- Medical Detoxification
- Inpatient Rehabilitation
- Intensive Outpatient Program (IOP)
- Partial Hospitalization Program (PHP)
- Mental Health Treatment
- Substance Use Treatment

Insurance & Payment Options:

- Most Major Insurance Plans Accepted
- Contact Provider for Insurance and Payment Information

Contact Information:

349 Olde Ridenour Road, Gahanna, OH 43230

Phone: (888) 460-7330

Website: <https://www.recreateohio.com/>

Southeast Healthcare

Provides integrated primary care, behavioral healthcare, addiction recovery, homeless support, and vocational services to help individuals overcome emotional, behavioral, and economic barriers to long-term stability.

Services:

- Behavioral Health Services
- Primary Healthcare Services
- Mental Health Counseling
- Addiction and Recovery Support
- Homeless Services
- Vocational Services
- Employment and Life Skills Support
- PATH (Projects for Assistance in Transition from Homelessness)
- Community Support Programs

Insurance & Payment Options: Contact Provider for Insurance, Payment, Sliding Fee, and Financial Assistance Information

Contact Information:

Main Office

P.O. Box 1809, Columbus, OH 43216-1809

Franklin County Location

16 W. Long Street, Columbus, OH 43215

Phone: (614) 225-0990

Email: info@southeastinc.com

Website: <https://southeasthc.org/>

Saint Vincent Family Services

Provides comprehensive behavioral health, mental health, residential, and supportive care services for children, adolescents, and families. Offers trauma-informed treatment and community-based programs designed to strengthen family stability and emotional well-being.

Services:

- Early Childhood Mental Health Consultation
- Counseling and Therapy Services
- Individual and Family Counseling
- Residential Care Services
- Psychiatric and Primary Care Services
- Day Treatment Programs
- Trauma-Informed Behavioral Health Services
- In-Home and In-School Care
- OhioRISE Care Coordination (Ohio Medicaid Program)
- Same-Day Access to Care
- Online Referral Services

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

1490 E. Main Street

Columbus, OH 43205

Phone: (614) 252-0731

Crisis/Intake Line: (614) 824-KIDS (5437)

Fax: (614) 252-8468

Hours: Monday–Thursday: 8:00 AM–7:15 PM

Friday: 8:00 AM–4:45 PM

Website: <https://svfsohio.org/>

SUN Behavioral Health

Provides mental health, substance use treatment, outpatient behavioral health, crisis stabilization, and recovery support services for individuals experiencing mental health and addiction-related challenges.

Services:

- Mental Health Services
- Substance Use Treatment
- Outpatient Behavioral Health Services
- Recovery Support Services
- Crisis Stabilization Support

Insurance & Payment Options:

- Medicaid Accepted
- Medicare Accepted
- Most Major Insurance Plans Accepted
- Contact Provider for Payment and Financial Assistance Information

Contact Information:

900 E. Dublin Granville Road, Columbus, OH 43229

Hours: Open 24 Hours

Website: <https://suncolumbus.com/>

Twin Valley Behavioral Healthcare Hospital (TVBH)

Provides inpatient hospitalization, outpatient behavioral health services, crisis stabilization, and forensic psychiatric care for adults experiencing serious mental health conditions and psychiatric crises.

Services:

- Inpatient Psychiatric Services
- Outpatient Behavioral Health Services
- Crisis Stabilization
- Forensic Mental Health Services
- Adult Mental Health Treatment

Insurance & Payment Options: Contact Provider for Insurance, Payment, and Financial Assistance Information

Contact Information:

2200 W. Broad Street, Columbus, OH 43223

Phone: (614) 752-0087

UMCF (Formerly UMCH Family Services)

Provides personalized, trauma-informed behavioral health and family support services for children and families, including intensive home-based treatment, crisis stabilization, foster care services, and behavioral health occupational therapy.

Services:

- Intensive Home-Based Treatment
- Crisis Stabilization
- Behavioral Health Occupational Therapy
- Children's Mental Health Services
- Foster Care Services
- Trauma-Informed Family Support

Insurance & Payment Options:

- Medicaid Accepted
- Most Commercial Insurance Plans Accepted
- Medicaid Required for Some Programs
- Contact Provider for Program Eligibility and Payment Information

Contact Information:

431 E. Broad Street, Columbus, OH 43215

Phone: (614) 855-5020

Website: umcf.org

Additional Resources and Information

311 – Need Support or Non-Emergency Assistance?

Provides non-emergency assistance and connections to City of Columbus services and community resources.

Contact Information:

- **Phone:** (614) 645-3111
- **Email:** 311@columbus.gov
- **Hours:** Monday–Friday, 7:00 AM–7:00 PM
- **Website:** <https://www.columbus.gov/311-Customer-Service-Center>

Alcoholics Anonymous (AA)

Provides peer-led recovery support for individuals seeking recovery from alcohol use disorder through meetings, sponsorship, and the Twelve-Step recovery program.

Services:

- Peer-Led Recovery Support
- Alcohol Recovery Meetings
- Twelve-Step Recovery Program
- Sponsorship and Peer Mentoring
- Community-Based Support Groups

Contact Information:

- **Phone:** (614) 253-8501

Emergency Utility Contacts

For utility emergencies within the City of Columbus:

- **Water Emergency:** (614) 645-7788
- **Electric Emergency:** (614) 645-7627
- **Sewer Emergency:** (614) 645-7102

City of Columbus Public Health

Provides access to healthcare, dental care, insurance, behavioral health, food assistance, and other community resource guides available throughout Central Ohio.

Website:

<https://www.columbus.gov/Services/Public-Health/Health-Clinics-and-Services/Health-Care-Resources>

FREE CLINICS

Charitable Healthcare Network

Provides access to free and charitable healthcare services throughout Ohio. Search for participating clinics and services by location.

Website: <https://www.charitablehealthcarenetwork.org/our-services/>

Charitable Pharmacy of Central Ohio

Provides free prescription medications and pharmacy services to eligible uninsured and underinsured individuals.

Contact Information:

200 E. Livingston Avenue

Columbus, OH 43215

(Inside Livingston United Methodist Church)

Phone: (614) 227-0301

Hours:

- Monday–Friday: 8:00 AM–4:30 PM
- Thursday Evening Clinic: 4:30 PM–7:00 PM

Website: <https://www.charitablepharmacy.org/home>

Columbus Free Clinic

Provides free primary care, urgent care, preventive healthcare, health screenings, and community health services for underserved individuals.

Services:

- Primary Care
- Urgent Care
- Preventive Healthcare
- Health Screenings
- Community Healthcare Services

Contact Information:

2231 N. High Street

Columbus, OH 43201

Phone: (614) 404-8417

Email: cfc@columbusfreeclinic.com

Hours: Thursdays: 5:45 PM–10:00 PM (By Appointment)

Website: <https://columbusfreeclinic.com/>

City of Columbus Public Health

Provides access to healthcare, dental care, insurance, behavioral health, food assistance, and additional community resource guides available throughout Central Ohio.

Website: <https://www.columbus.gov/Services/Public-Health/Health-Clinics-and-Services/Health-Care-Resources>

Helping Hands Health & Wellness Center

Provides free primary healthcare services for uninsured and underinsured adults living at or below 400% of the Federal Poverty Level.

Services:

- Primary Healthcare
- Laboratory Services
- A1C Testing
- EKG Testing
- Urinalysis
- Preventive Healthcare

Contact Information:

5100 Karl Road

Columbus, OH 43229

Website:

<https://www.helpinghandsfreeclinic.org/>