

FRANKLIN COUNTY
COMMUNITY RESOURCE SERIES



VOLUME II

FRANKLIN COUNTY

Housing & Shelter Resource Guide

2026 EDITION



EMERGENCY SHELTER • HOUSING ASSISTANCE • STABILITY RESOURCES • COMMUNITY SUPPORT



Nu Outlook
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— *“Housing is the foundation on which recovery and opportunity are built.”* —

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Abbrey Affordable Housing Foundation

Provides referral-based transitional housing for returning citizens and individuals in recovery, helping residents build stability, independence, and pathways to permanent housing.

Key Support Features:

- Referral-Based Transitional Housing
- Reentry-Friendly Housing
- Recovery-Supportive Environment
- Employment & Community Resource Connections
- Financial Aid & Benefits Assistance

Housing Features:

- Fully Furnished Housing
- Utilities Included
- Free Wi-Fi
- Washer & Dryer Access
- No Security Deposit Required

Cost Information:

- Housing: \$600/Month
- Intake Fee: \$400 One-Time

Contact:

Phone: (614) 848-4000

Address: 1900 Polaris Parkway, Suite 450, Columbus, OH 43240

Email: jody@abbreyhomes.com

Website: <https://abbreyhomes.com/>

Central Ohio Area Agency on Aging (COAAA)

Helps older adults and eligible individuals access services that promote independence, housing stability, health, and community living.

Services:

- Housing Assistance Program (HAP)
- Rent & Utility Assistance
- Medicaid Waiver Services
- Transportation Assistance
- Personal Care & Homemaking Services
- Home-Delivered Meals

Housing Assistance Program: <https://www.coaaa.org/cdn/COAAA-Housing-Assistance-Program.pdf>

Primarily serves adults age 60 and older in Franklin, Delaware, Fairfield, Fayette, Licking, Madison, Pickaway, and Union counties.

Contact:

Phone: 1-800-589-7277

Website: <https://www.coaaa.org/>

Columbus Metropolitan Housing Authority (CMHA)

Columbus Metropolitan Housing Authority (CMHA) helps individuals and families access affordable housing and supportive services throughout the Columbus area. CMHA works through partnerships focused on housing development, neighborhood revitalization, and connecting residents to important community resources and support services.

Services Offered:

Housing Choice Voucher (HCV/Section 8) Program

Public housing programs

Contact Information:

880 E. 11th Avenue

Columbus, OH 43211-2771

Phone: (614) 421-6000

Website: <https://www.cmhanet.com/>

Community Housing Network (CHN)

Provides permanent supportive and affordable housing for individuals experiencing homelessness, mental health challenges, substance use disorders, disabilities, and other barriers to housing stability.

Services:

- Permanent Supportive Housing
- Affordable Housing Opportunities
- Housing Stabilization Services

- Supportive Housing for Individuals with Mental Health or Substance Use Challenges
- Referral-Based Housing Programs

Eligibility May Include:

- Individuals Experiencing Homelessness
- Individuals with Disabilities
- Clients Receiving Services from ADAMH-Funded Providers
- Individuals Meeting CMHA Housing Voucher Requirements

Referrals:

- Community Shelter Board Programs
 - Rapid Rehousing Programs
 - ADAMH-Funded Providers and Case Managers
- Important: Housing wait times vary and may be lengthy depending on availability.

Contact:

1680 Watermark Dr.
Columbus, OH 43215
Phone: (614) 487-6700
Fax: (614) 487-0405
Hours: Monday–Friday | 8:00 AM – 5:00 PM
Website: chninc.org

Community Properties of Ohio (CPO Management)

Community Properties of Ohio (CPO Management) provides affordable housing opportunities for low-income individuals and families throughout Columbus and other areas of Ohio. Housing options may include subsidized housing, supportive housing, multifamily housing, and specialized housing programs for specific populations.

Housing Locations in Columbus May Include:

Columbus Scholar House for Former Foster Youth
Columbus Scholar House for Student Parents

Franklin Station

Van Buren Village

CPO Initiative

Healthy Linden Homes 1

Hilltop City Cottages

General Qualification Information:

Eligibility requirements may vary depending on the property and housing program. Some housing opportunities may include:

- Income restrictions
- Credit and criminal background checks
- Housing Choice Voucher acceptance
- Student status restrictions
- Age or disability-related eligibility requirements

Some subsidized housing programs may base rent on approximately 30% of adjusted annual household income.

Contact Information:

Community Properties of Ohio (CPO Management)

910 East Broad Street

Columbus, OH 43205

Website: <https://www.cpoms.org/properties/>

Friends of the Homeless (Southeast, Inc.)

Provides emergency shelter access and housing support services for individuals and families experiencing homelessness in Franklin County.

Services:

- Emergency Shelter Access
- Homeless Services
- Housing Referrals
- Coordinated Point of Access (CPOA)

How to Access Services:

Single adults and families experiencing a housing crisis should call the Coordinated Point of Access (CPOA).

Contact:

Phone: (614) 274-7000

Address: 16 W. Long St., Columbus, OH 43215

Website: <http://www.fohcolumbus.com/>

Healthy Homes

Provides affordable housing, homeownership, rental housing, and home repair programs to help strengthen neighborhoods and promote housing stability in Columbus communities.

Services:

- Affordable Housing Opportunities
- Homeownership Assistance
- Rental Housing
- Home Repair Assistance
- Housing Stabilization Support

Eligibility:

Requirements vary by program and may include:

- Income Guidelines
- Credit & Background Checks
- Rental History
- Housing Voucher Eligibility

Contact:

P.O. Box 77499

Columbus, OH 43207

Phone: (614) 355-0344

Website: healthyhomescolumbus.org

Home for Families

Brief Overview of Services

Home for Families partners with families and youth in Franklin County, Ohio to help resolve housing crises, strengthen financial stability, and bridge education gaps to help prevent future homelessness.

Home for Families is not a shelter but does receive client referrals from area shelters.

Eligibility Information

Ages 18–24 with a lease in your name and behind on rent

Pregnant and age 18+ and either couch surfing or at risk of eviction from your own apartment

Contact Information

Phone: (614) 461-9247

Hours: Monday through Friday | 10:00 a.m. to 3:00 p.m.

Website: <https://www.homeforfamilies.org/>

Huckleberry House

Youth Housing Assistance (Ages 18–24)

For youth ages 18–24 experiencing homelessness, contact:

Huckleberry House – YOP Shop: (614) 826-3630

IMPACT Community Action

IMPACT Community Action provides emergency financial assistance and housing support services for residents of Columbus and Franklin County.

Services Offered

Rental Assistance

Provides emergency financial assistance to help prevent homelessness and/or establish permanent housing for residents with past due rental costs.

Home Energy Assistance Program (HEAP)

HEAP helps income-eligible Ohioans who are threatened with utility disconnection.

Contact Information

711 Southwood Avenue

Columbus, OH 43207

Phone: (614) 252-2799

Email: communications@impactca.org

Hours:

Monday through Friday

8:00 a.m. to 5:00 p.m.

Website: <https://www.impactca.org/emergency-assistance>

Programs:

- Community Land Trust Homeownership Opportunities
- Single-Family & Multifamily Rental Housing
- Exterior Home Repair Programs

Jordan's Crossing Resource Center (JCRC)

Brief Overview of Services

Jordan's Crossing Resource Center (JCRC) is a unique source of triage support for homeless individuals and low-income families in Columbus. JCRC serves low-income families, as well as individuals experiencing homelessness and addiction, on the west side of Columbus, particularly in the Hilltop area.

The organization also provides churches with opportunities to engage directly in ministry to these individuals by offering on-site services, access to essential resources, and connections with other community service providers.

Contact Information

342 N. Hague Ave.
Columbus, OH 43204
Phone: (614) 564-9616

Lutheran Social Services (LSS) 211 Central Ohio

Faith-based organization providing a wide range of services across Ohio. Services include Faith Mission homeless shelter, food, health care, affordable senior living and domestic violence help. Visit the website for detailed program information and for programs in Fairfield County. The LSS 211 Information and Referral network can connect you to food pantries and other social services across Franklin County and Ohio.

LSS Health Center

Offers primary care, dental, vision, HIV/STD testing, pharmacy, behavioral healthcare, and substance use disorder (SUD/MAT) treatment.

245 North Grant Avenue, Columbus, Ohio 43215
(614) 224-0747

Issnetworkofhope.org/Isshealthcenter

Faith Mission Franklin County Homeless Shelter

Must call Homeless Hotline in advance to be assigned a bed: (614) 274-7000

217 North Grant Avenue, Columbus, Ohio 43215
Men's Shelter: 599 East Eighth Avenue, Columbus, Ohio 43201
Issnetworkofhope.org/faithmission

Supportive Services for Veteran Families (SSVF)

Offers emergency shelter beds for veterans and help with housing stability for veteran families.
(614) 224-6617

CHOICES Domestic Violence Services

Offers temporary housing, counseling, legal services, and peer support for survivors of domestic violence.

24-hour Domestic Violence Crisis Line: (614) 224-4663

General: (614) 224-7200

Issnetworkofhope.org/choices/services

My Village Ministries

A faith-based organization that provides temporary child hosting, family support, and parent coaching to help families navigate crises, prevent foster care placement, and strengthen family stability.

Services:

- Temporary Child Hosting
- Family Preservation Services
- Parent Coaching & Support
- Crisis Stabilization
- Faith-Based Community Support

Contact:

Columbus: (614) 210-3267
Mansfield: (419) 982-2839
Website: <https://myvillageministries.com/>

The Open Shelter

Provides day shelter, advocacy, and support services for individuals and families experiencing homelessness or housing instability in Central Ohio.

Services:

- Day Shelter Services
- Housing & Resource Referrals
- Advocacy Services
- Basic Needs Assistance
- Supportive Services

Contact:

Phone: (614) 222-2885

Address: 1037 Parsons Ave., Columbus, OH 43206

Email: tosi@theopenshelter.org

For Information or Assistance:

Harry Yeprem

Phone/Text: (614) 562-2169

Email: harry@theopenshelter.org

Website: <https://theopenshelter.org/>

The Salvation Army Housing Program

Brief Overview of Services

The Housing Program provides services to homeless families, youth, single adults, veterans, pregnant women, and individuals with a disabling condition throughout Central Ohio.

Services are provided in the following counties:

Ashland, Crawford, Delaware, Franklin, Hardin, Logan, Madison, Marion, Morrow, Richland, Union, and Wayne.

Core Components of the Program

Assist homeless persons with finding housing

Financial assistance for rent and move-in assistance

Individualized case management services

Website <https://easternusa.salvationarmy.org/southwest-ohio/central-ohio/provide-housing/>

St. Stephen's Community House

St. Stephen's Community House

Provides family support, housing stability assistance, food access, youth programs, senior services, and community resources for individuals and families throughout Columbus.

Services:

- Rental & Utility Assistance
- Housing Stability Support
- Family Support Services
- Youth & Senior Programs
- Food Assistance Programs
- Community Resource Navigation

Housing Assistance:

Individuals experiencing a housing crisis or at risk of homelessness may contact the Homeless Hotline for eligibility screening and support services.

Homeless Hotline: (614) 278-0080

Contact:

Phone: (614) 294-6347

Address: 1500 E. 17th Avenue, Columbus, OH 43219

Website: <https://saintstephensch.org/>

Star House

Provides a drop-in center and supportive services for youth and young adults ages 14–24 experiencing homelessness.

Services:

- Food & Clothing
- Showers & Laundry Facilities
- Case Management
- Housing Assistance
- Healthcare & Therapy
- Employment & Education Support
- Legal Aid & Benefits Assistance

Contact:

Phone: (614) 826-5868

Address: 1220 Corrugated Way, Columbus, OH 43201

Website: <https://www.starhouse.us/>

Van Buren Center (YMCA of Central Ohio)

Provides emergency shelter and supportive services for individuals and families experiencing homelessness using a Housing First approach.

Services:

- Emergency Shelter
- Case Management
- Employment Resources
- Housing Search Assistance
- Medical Services
- Meals & Support Services

Seeking Emergency Shelter?

Call the Coordinated Point of Access (CPOA): (614) 274-7000

Contact:

Phone: (614) 715-2030

Address: 595 Van Buren Drive, Columbus, OH 43223

Website: <https://ymcacolumbus.org/locations/vanburen>

ADDITIONAL RESOURCES

Coalition on Homelessness and Housing in Ohio (COHHIO)

Brief Overview of Services

The Coalition on Homelessness and Housing in Ohio (COHHIO) is a coalition of organizations and individuals committed to ending homelessness and promoting decent, safe, fair, and affordable housing for all, with a focus on assisting low-income and special needs populations.

COHHIO provides a wide variety of housing resources, support information, and community assistance services.

SOAR Assistance

Learn about SOAR, free SSA (Social Security Administration) application assistance for individuals (Adult and Children) experiencing homelessness or housing instability.

Contact Information

Housing Information Line: 1-888-485-7999

Phone: (614) 280-1984

Address:

175 S. 3rd Street, Suite 440

Columbus, Ohio 43215

Website:

<https://cohhio.org/>

Warming Centers

Brief Overview

Warming centers are available throughout Columbus during periods of cold weather to provide temporary relief and protection from extreme temperatures.

Information

To locate a warming center, visit:

<https://www.columbus.gov/Government/Mayors-Office/Warming-Centers-During-Cold-Weather>