

STAY CONNECTED: FREE GOVERNMENT PHONE & WIRELESS SERVICE

What Is the Lifeline Assistance Program?

The **Lifeline Assistance Program** is a **federal program** created to help low-income individuals stay connected by providing **FREE wireless service**.

If you qualify, you may receive:

- A **free smartphone**
- **Free monthly talk, text, and data**
- **No contracts or monthly bills**

Learn more or check eligibility at:

www.lifelinesupport.org

Who Usually Qualifies?

You may qualify if you:

- Receive SSI, SSDI, Medicaid, SNAP, VA benefits, or other qualifying assistance, **OR**
- Meet federal income guidelines

Approval is often **quick**, and applications can usually be completed **online or by phone**.

Lifeline Wireless Providers

You may apply through **any one** of the providers listed below:

- **TruConnect** – 800-430-0443
- **Access Wireless** – 866-594-3644
- **Gen Mobile** – 833-528-1380
- **SafeLink / Straight Talk / Total Wireless / Simple Mobile / Walmart Family Mobile / TracFone** – 833-333-9227
- **AirTalk Wireless** – 855-924-7825
- **Life Wireless** – 888-543-3620

Required for SOAR Program Participation

Maintaining reliable phone access is **critical** while you are working with **Nu Outlook Global Incorporated** through the **SOAR (SSI/SSDI Outreach, Access, and Recovery) Program**.

Without a working phone, your case **may be delayed or paused**, as we must be able to reach you for:

- Social Security appointments
- Medical and mental health coordination
- Housing and reentry services
- Employment and training opportunities
- Time-sensitive SSA actions (including your Protective Filing Date)

IMPORTANT – REQUIRED ACTION

Once you receive your phone or new number, you **must immediately notify Nu Outlook** and provide:

- Your **new phone number**
- Your **current address**
- Any **changes to housing or contact information**

Failure to update your contact information **may result in delays or case closure**, even if your application is otherwise eligible.

Need Help Applying?

If you need help choosing a provider or completing your Lifeline application, **Nu Outlook can assist you** during your intake or follow-up call.

Nu Outlook Global Incorporated

SOAR Program – SSI/SSDI Benefits Navigation

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